Visit to Wendy's Quality Supply Chain Co-Operative, October 8

We visited the HQ of QSCC, the purchasing cooperative that represents 97% of Wendy’s restaurants. Over 267 members (franchisees who often own and operate more than one restaurant) accounting for 6,100 restaurants. The group heard from Richard Leach, Manager of Packaging & Indirect about the ways in which over $230 million in annual spend is managed. He provided a nice see and tell – showing a redesign effort with plastic cutlery in which a change in the design was able to both reduce the amount of plastic generated by Wendy’s and save many thousands of dollars annually. QSCC started in 2010 as voluntary cooperative of franchisees, and has grown to over 80 employees and management an annual spend of over $4 billion – including coordinating 17,000 deliveries per week from 400 suppliers and over 1 billion straws!
In addition, the group went on a tour of both QSCC and Wendy’s facilities led by Penny Westfall. Highlights included the test and sampling kitchen, the French fry sculpture and the call center/social media room. Finally, the group heard from two Pathways alums – Alexa Fillingim and Amy Zucker on their summer internship activities. In addition, Pathways alum Morgan Martinez also had a summer internship as did several other Fisher students.

L to R, Alexa Fillingim, Emily Oldfield, Morgan Martinez and Amy Zucker on their QSCC Internship

Thanks to QSCC for the warm welcome and generous support!

J.P. Morgan Chase Sponsors Pathways

We welcome the largest US bank, JPMorgan Chase, as the new scarlet sponsor for the Pathways program. JPMorgan Chase, which is headquartered in New York City, serves millions of consumers, small businesses and many of the world’s most prominent corporate, institutional and government clients. The firm proudly employees over 250,000 employees worldwide with nearly 20,000 employees in Central Ohio. Their Columbus headquarters, sitting in northern Columbus at the Polaris McCoy Center, houses about 10,000 employees and is currently undergoing a $200 million renovation. Our group will visit the site early next year. JPMorgan Chase is the largest private employer in Central Ohio and one of the region’s largest employers of Fisher alumni. Thank you and welcome Chase!

Future Events

- October 22 – Visit to Motorists Insurance
- November 5 – Visit to Sherwin Williams manufacturing plant
- December 3 – Open, TBD

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